

**2007 PROGRAM DIRECTOR'S CONFERENCE
SEPTEMBER 7-8 2007
WASHINGTON STATE CONVENTION AND TRADE CENTER
SEATTLE, WASHINGTON**

SESSION: #977502

KEYNOTE PRESENTATION

SATURDAY, SEPTEMBER 8, 2007
8:00 AM – 8:50 AM

PRESENTER:

Dr. Pat Heim, Ph.D.
CEO, The Heim Group
812 West State Street
West Lafayette, IN 47907

Dr. Pat Heim is CEO of The Heim Group, a consulting firm which provides management and organizational development services. Clients include corporations in the manufacturing, health care, publishing, pharmaceutical and service industries, as well as federal and state agencies. The Heim Group designs, delivers, and coordinates a wide variety of activities to support organizational transitions, improve team effectiveness, and enhance professional and managerial skills.

Formerly, Heim was assistant vice president of management consulting and training for American Medical International. In this position she was responsible for the development of the first corporate college in health care and the creation of a highly successful executive training program. Additionally, Heim served as an internal consultant to management in over one hundred hospitals and businesses throughout the United States and abroad.

Previously, Heim was a management and organizational development advisor at Rockwell International. In this position she was responsible for a wide variety of management training and consulting programs.

Heim has taught at Loyola Marymount, University of Colorado, and San Diego State University. Since receiving her Ph.D. in communication from the University of Colorado, Heim has published and conducted continuing research in the area of management development and gender differences. Her books include *Hardball for Women*, which the *Library Journal* has called a "landmark" publication, *Smashing the Glass Ceiling*, *Learning to Lead* and *In the Company of Women: Indirect Aggression Among Women: Why We Hurt Each Other & How To Stop*.